

ILLY

Illiana Financial Credit Union's Automated Telephone Teller

By calling ILLY, you can conveniently perform the same transactions as you would in person. Simply use a touch-tone phone and call any of the numbers listed below on the handy pocket guide. Know your member number, access code, and listen carefully to the instructions.

Step 1: Press 1 for English
Oprima 2 para Español

Step 2: Enter member number followed by # sign

Step 3: Enter access code followed by # sign

1 ACCOUNT AND LOAN INQUIRIES

1 - Account Balance Inquiry

- 1 - Savings account
- 2 - Checking account
- 3 - Other account balances

2 - Account History

- 1 - List of deposits
- 2 - List of withdrawals
- 3 - For dividends earned year to date
- 4 - List of all activity

3 - Cleared Checks

- 1 - List of specific checks
- 2 - For a check on your checking account
- 3 - For a list of checks on a selected account
- 4 - For a specific check on a selected account

4 - Loan Inquiry

- 1 - Balance & payment amounts on your line of credit
- 2 - Balance & payment amounts on other loans
- 3 - Loan interest paid year to date

2 PAYMENTS, TRANSFERS, AND WITHDRAWALS

- 1 - To make a loan payment transfer
- 2 - To transfer funds to another deposit account
- 3 - To transfer funds to another member's account
- 4 - To make a check withdrawal

3 OTHER ACTIVITIES

- 1 - To check on a different membership number
- 2 - For current savings account rates
- 3 - For current loan rates
- 4 - To change access code
- 5 - Stop payment
- 6 - To report your debit or credit card lost or stolen

* TO RETURN TO PREVIOUS MENU

0 FOR CREDIT UNION ASSISTANCE

5 TO DISCONNECT



www.illiana.org



ILLY

Automated Telephone Teller
Handy Pocket Guide

708-891-7840
219-923-8605



815-932-1451
773-264-7217

Your Member
Number _____